

WHAT IS CLAIMED IS:

1. A communication system, comprising:

a central processor operable to transmit data packets and control packets;

5 a transmit/receive module operable to receive the data packets and the control packets and transmit the data packets and control packets to one of a plurality of terminal units;

10 a communication bus coupling the central processor to the transmit/receive module for communication of the data packets and the control packets; and

15 a plurality of terminal unit control modules coupled with the central processor, each terminal unit control module operable to control at least partially the operation of a respective one of the plurality of terminal units.

2. The communication system of Claim 1, further comprising:

20 a script module coupled with at least one of the terminal unit control modules; and

wherein the script module is operable to determine the content of the control packets.

25 3. The communication system of Claim 2, wherein the script module defines a plurality of states available to at least one of the terminal units, and the control packets include control information corresponding with at least one of the states.

4. The communication system of Claim 2, wherein the script module defines a plurality of subroutines available to at least one of the terminal units, and the control packets include control information corresponding with at least one of the subroutines.

5. The communication system of Claim 1, further comprising:

a terminal unit behavior script module coupled with at least one of the terminal unit control modules, the terminal unit behavior script module defining a plurality of subroutines available to at least one of the terminal units; and

wherein the control packets include information corresponding with at least one of the subroutines.

6. The communication system of Claim 1, further comprising:

a terminal unit subroutine library coupled with at least one of the terminal unit control modules, the terminal unit subroutine library defining a plurality of commands associated with subroutines available to at least one of the terminal units; and

wherein the control packets include information corresponding with at least one of the commands.

7. The communication system of Claim 1, further comprising:

a terminal unit attribute repository coupled with the terminal unit control modules; and

5 wherein the attribute repository includes attributes associated with at least one of the terminal units.

8. The communication system of Claim 7, wherein the attributes include a speed dial telephone number, a memory
10 key or a personal phone book entry.

9. The communication system of Claim 1, further comprising:

a voice/data module coupled with the central
15 processor; and

wherein the voice/data module is operable to determine the content of the data packets.

10. The communication system of Claim 1, wherein
20 the transmit/receive module is further operable to transmit data packets and control packets and the central processor is further operable to receive data packets and control packets transmitted by the transmit/receive module.

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11. A communication system, comprising:
a central processor operable to transmit data
packets and control packets;
a transmit/receive module operable to receive the
5 data packets and the control packets and transmit the
data packets and control packets to one of a plurality of
terminal units;
a first communication bus coupling the central
processor and the transmit receive module for
10 communication of the data packets; and
a second communication bus coupling the central
processor and the transmit/receive module for
communication of the control packets.

12. The communication system of Claim 11, further
comprising a plurality of terminal unit control modules
coupled with the central processor, each terminal unit
control module operable to control the operation of a
corresponding one of the terminal units.

13. The communication system of Claim 11, further
comprising:

a script module coupled with at least one of the
terminal unit control modules; and

25 wherein the script module is operable to determine
the content of the control packets.

14. The communication system of Claim 13, wherein
the script module defines a plurality of states available
30 to at least one of the terminal units, and the control
packets include control information corresponding with at
least one of the states.

15. The communication system of Claim 13, wherein
the script module defines a plurality of subroutines
available to at least one of the terminal units, and the
control packets include control information corresponding
with at least one of the subroutines.

16. The communication system of Claim 11, further
comprising:

a terminal unit behavior script module coupled with
at least one of the terminal unit control modules, the
terminal unit behavior script module defining a plurality
of subroutines available to at least one of the terminal
units; and

wherein the control packets include information
corresponding with at least one of the subroutines.

17. The communication system of Claim 11, further
comprising:

a terminal unit subroutine library coupled with at
least one of the terminal unit control modules, the
terminal unit subroutine library defining a plurality of
commands associated with subroutines available to at
least one of the terminal units; and

wherein the control packets include information
corresponding with at least one of the commands.

18. The communication system of Claim 11, further comprising:

a terminal unit attribute repository coupled with the terminal unit control modules; and

5 wherein the attribute repository includes attributes associated with at least one of the terminal units.

19. The communication system of Claim 18, wherein the attributes include a speed dial telephone number, a
10 memory key or a personal phone book entry.

20. The communication system of Claim 11, further comprising:

15 a voice/data module coupled with the central processor; and

wherein the voice/data module is operable to determine the content of the data packets.

21. The communication system of Claim 11, wherein
20 the transmit/receive module is further operable to transmit data packets and control packets and the central processor is further operable to receive data packets and control packets transmitted by the transmit/receive module.

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22. A terminal unit, comprising:
a printed circuit board;
a processor coupled with the printed circuit board,
5 the processor operable to receive control packets from
one of a plurality of terminal unit control modules
associated with a communication system.

23. The terminal unit of Claim 22, wherein the
10 processor is further operable to receive data packets from
the communication system.

24. The terminal unit of Claim 22, further
comprising a command interpreter coupled with the
15 processor, the command interpreter operable to receive
commands associated with the control packets, and to
control hardware components of the terminal unit.

25. The terminal unit of Claim 22, further
20 comprising:

a compressor/decompressor module coupled with the
processor and operable to receive data packets from the
processor and convert the data packets into voice
packets;

25 a codec coupled with the compressor/decompressor,
the codec operable to receive voice packets from the
compressor/decompressor for transmission to a speaker
associated with the terminal unit.

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30. The method of Claim 29, further comprising transmitting terminal unit subroutine identifiers from a terminal unit behavior script database to the script module.

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31. The method of Claim 29, further comprising transmitting at least one subroutine from a terminal unit subroutine module to the script module.

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32. The method of Claim 26, further comprising:

coupling a terminal unit attribute repository to the processor; and

storing information regarding attributes of the first terminal unit at the terminal unit attribute repository.

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33. A computer readable medium encoded with a
computer program operable to:

transmit first control packets from a first terminal
unit control module to a transmit/receive module;

5 transmit second control packets from a second
terminal unit control module to the transmit/receive
module;

the first and second terminal unit control modules
operable to control at least partially the operation of
10 first and second terminal units, respectively; and

transmit data packets from a processor to the
transmit/receive module.

34. The computer readable medium of Claim 33,
15 wherein the computer program is further operable to
transmit at least a portion of the control packets from
the transmit/receive module to the first terminal unit.

35. The computer readable medium of Claim 33,
20 wherein the computer program is further operable to
transmit information regarding the content of the first
control packets from a script module to the first terminal
unit control module.

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means for transmitting first control packets from a first terminal unit control module to a transmit/receive module;

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means for transmitting data packets from a processor to the transmit/receive module.

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